



Club Menangle Trackside COVIDSafe Plan

Club Menangle Trackside incorporates facilities falling into the following categories of NSW Government COVIDSafe plans:

- Racecourses
- Food & Drink Premises
- Registered Clubs
- Function Centres
- Major Recreation Facility

May 17, 2021

Version 21

Table of Contents

Revision History.....	3
Purpose of this COVIDSafe Plan.....	4
Management of Venue	4
Capacity	4
Opening Hours.....	6
Recording of Customer Details	6
Bookings	6
Functions	7
Markets	7
Separation of Racing Participants and Spectators	9
Keeping Staff Safe:	10
Keeping Customers Safe:	12
Strategy for Dealing with Potential Cases	14
Review	15

Revision History

This plan will be amended from time-to-time as new standards, insights and best practice measures develop. The table below clarifies the details of the versions:

Version	Date	Changes
1	19/05/20	Initial Construction
2	27/05/20	- Capacity limits/Opening hours/Separation of Racing Participants & Spectators
3	28/05/20	- Booking details
4	03/06/20	- Physical distancing measure for racing regionalisation - Specific measures to allow Owners to attend Macarthur Pavilion
5	07/06/20	- Security Check points/Venue management contact details
6	30/06/20	- Remove determination of venue capacity based on 50 patrons per food area - Calculate venue capacity based on 1 patron per 4 square metres over entire site - Allow general public in Pavilion Sports Bar/Allow owners outside/Record contact details for one adult from a booking in seated dining areas
7	14/07/20	- Removal of owner's ability to go outside of the main building - Limit of 300 patrons - Collection of contact details for all adults entering the complex - Venue definition on Title Page
8	22/07/20	- Clarification of COVIDSafe marshal & Booking restrictions
9	03/08/20	- Face Masks
10	24/08/20	- Temperature Checking
11	24/09/20	- Reopening of grandstand seating & Separation of marquee area - Capacity revision/Incorporation of multiple major recreation facility guidelines
12	21/10/20	- Change to outdoor capacity/Compulsory electronic check-in./Increase of maximum booking size.
13	23/11/2020	- Markets regulations
14	04/12/2020	- Capacity revision/Dance floor addition/Removal masks policy
15	21/12/2020	- Tightening of capacity restrictions/Removal dance floors/Reintroduction face masks
16	05/01/2021	- Mandatory face mask policy/Capacity revision/Check in via Service NSW app
17	12/02/21	- Removal mandatory face mask policy/Capacity revision to 1:2m ² - Removal of separation between spectators and participants
18	26/02/21	- Removal grandstand restrictions, temperature checking./Reopening Playground
19	29/03/21	- Removal dancing restrictions and temperature checking.
20	06/05/21	- Reintroduction masks, prohibition of standing consumption, indoor singing/dancing
21	17/05/21	- Repealing masks, standing consumption, indoor singing/dancing restrictions

Purpose of this COVIDSafe Plan

This COVIDSafe plan details standards and best practice for the club industry with specific tailoring to reopening of the **Club Menangle Trackside located at Racecourse Avenue, Menangle Park**.

It incorporates and draws information from a range of materials:

- The Safe Work Australia (SWA) guidance for the hospitality industry
- The National COVID-19 Coordination Commission
- Industry reopening standards discussed between Clubs NSW and the NSW Government
- Existing legislative obligations, particularly the *Work Health and Safety Act 2011 (NSW)*, *Registered Clubs Act 1976 (NSW)* and *Food Act 2003 (NSW)*
- Advice & Regulations from Harness Racing NSW & the HRNSW COVID-19 Committee
- Owners Exemption from Minister for Health dated 19 June 2020
- Public Health Orders (COVID-19 Restrictions on Gathering & Movement)

The policies and procedures outlined in this COVIDSafe Plan will help to make the premises a safe environment in which to work and visit. All staff, as part of the induction process, will be required to be familiar with this Plan.

Management of Venue

The management of the venue and on-premises license will be carried out by Club Menangle management and will comply with all directives detailed in this COVIDSafe Plan.

This Plan can be viewed and downloaded from the club website, obtained from the club or sent by email or post.

Title	Name	Telephone	Mobile	Email
CEO	Bruce Christison	02 4645 2200	0438 398 214	bchristison@clubmenangle.com.au
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Capacity

Club Menangle Trackside's capacity is determined by the regulations applicable to major outdoor recreation facilities. A major recreation facility means a building or place used for large-scale sporting or recreation activities that are attended by large numbers of people whether regularly or periodically, and includes theme parks, sports stadiums, showgrounds, racecourses and motor racing tracks.

Under the public health order, Public Health (COVID-19 Restrictions on Gathering and Movement) Order (No 7) 2020 [NSW]:

The Minister directs that the occupier of a recreation facility (major) must ensure the maximum number of persons on the premises is the number of persons equal to—

(b) for an outdoor recreation facility (major), the greater of the following—

(i) the total of—

(A) 100% of the fixed seating capacity of the recreation facility (major), and

(B) the number of persons equal to 1 person per 2 square metres of space of any unfixed seating areas of the recreation facility (major) or

(ii) the number of persons equivalent to 1 person per 2 square metres of space in the recreation facility (major).

Table 1: Capacity taken from: <https://www.nsw.gov.au/covid-19/covid-safe/major-recreation-facilities-stadiums-showgrounds-racecourses>. Updated 03/01/2021

Attendance at major recreation facilities	Maximum capacity summary
Outdoor facilities	<p>Outdoor major recreation facilities can have 100% of seated capacity if ticketed and seated.</p> <p>Unstructured seating areas must not exceed one person per 2 square metres of publicly accessible space.</p> <p>Children count towards capacity limits.</p>
Indoor facilities	<p>Indoor major recreation facilities can have 75% of seated capacity if ticketed and seated, OR one person per 4 square metres of publicly accessible space (Greater Sydney) and one per 2 square metres (other regions).</p> <p>Children count towards capacity limits.</p>
Separate premises in the facility	<p>If there are separate premises in the major recreational facility, such as a food and drink premises, the maximum capacity in those separate premises is one person per 2 square metres and one person per 4 square metres in indoor areas in Greater Sydney.</p> <p>Children count towards capacity limits.</p>

Utilising the total publicly accessible area of Club Menangle trackside at 15,196m² the total external capacity is 7,598 whilst internal capacity is 1,821. Total venue capacity totals 9,419 inclusive of staff and children.

Figure 1. Total publicly accessible area of Club Menangle Trackside (15,196m²)



In accordance with NSW government guidelines issued 12/02/21:

The one person per two square metre rule will be re-introduced for all indoor settings including hospitality venues and places of worship.

Club Menangle Trackside will operate 4 different internal areas at race meetings, classified as Food and Beverage Premises.

1 – Miracle Mile Restaurant

2 – Macarthur Pavilion & Winning Post Café

3 – Rex Horne Grandstand Level 2

4 – Tanyia Harris and Lawn Marquees

Table 2: Individual room capacities.

Area	Size	Capacity (1:4m ²)
Miracle Mile Restaurant	919m ²	459
Macarthur Pavilion	945m ²	472
Rex Horne Grandstand Level 2 (Can be split into thirds.	681m ²	340
Tanyia Harris and Lawn Marquees	1227m ²	550(LM – 350, THM – 200)

Each of these areas will have access to restrooms that does not require walking through another dining area. Patrons will not be permitted to access dining areas other than the one they have been assigned to.

Each area will have signage at its entrance notifying guests of the total capacity. Floor markings combined with bollards will direct traffic and encourage physical distancing where crowding may occur.

A swing tag system will help staff to police this and prevent co-mingling of guests from different dining areas when multiple dining areas are in use.

Opening Hours

Tuesday- 1pm-6pm*

Saturdays- 5pm-10pm*

*These times are subject to change based on the racing schedule

Recording of Customer Details

All patrons and participants will be required to record their attendance through the Service NSW app via the venue specific QR code. For customers who do not have a mobile phone reception staff will upload their details to the online form.

Following the completion of the check-in process through the Service NSW app:

Guests will still be required to sign in abiding by the Registered Clubs Act directives for temporary members.

Existing Members will be required to show their card to enter the club.

Bookings

Bookings will be taken via the Club Menangle website and office. A flexible booking system is in use where cancellation is available due to COVID-19 factors.

Bookings will be time based and staggered where possible to minimize crowding.

A dinner service will be in operation during metropolitan race meetings only.

If there is no vacancy, entry will be refused.

Functions

Bookings will be permitted in accordance with the 1 person per 2m² rule with no maximum cap

Indoor dancing and singing are permitted

Communal catering is not permitted.

Markets

Monthly food markets will be conducted in conjunction with contractor Aussie Night Markets, resuming December 2020. Markets will contain food and clothing stalls along with amusement rides.

Aussie Night Markets will have their own COVIDSafe plan acting in conjunction with this plan.

Furniture in the market area will be removed and guests will be encouraged to sit on the trackside lawn

All adult attendees will be required to check in via a QR code.

Physical distancing will be enforced through floor markings at queueing points and via multiple COVIDSafe Marshals.

Separate car parks and entry points will be used for market customers and racetrack guests to avoid congestion.

Total capacity of the markets is 7,598 reflected in the total publicly accessible external area detailed in Figure 1.

Figure 2. Separation between markets guests and racetrack guests.



Risk Assessment

Hazard	What is the harm that the hazard could cause?	What is the likelihood that the harm would occur?	What is the level of risk?	What controls are currently in place?
COVID-19 from customers who are infected	Staff or other customers catching COVID-19 (could result in serious illness or death).	Low, there have been few cases locally.	Moderate, while there are only a few local cases the consequences may be severe.	Cleaning and disinfecting frequently touched surfaces. Physical distancing, seating has been removed and set seats for customers to encourage. A floor plan is also available to show capacity of each area No more than 50 customers are allowed each dining area of the venue. The capacity of each dining area will be clearly communicated and monitored. Contactless payments are encouraged. Alcohol based hand sanitiser is provided at all touchpoints and on entry to the venue (out of reach of children). Posters on hand washing are prominent in all bathrooms.
COVID-19 from staff who are infected	Other staff or customers catching COVID-19 (could result in serious illness or death).	Low, there have been few cases locally.	Moderate, while there are only a few local cases the consequences may be severe.	Cleaning and disinfecting frequently touched surfaces. Staff have been briefed on symptoms of COVID-19 and have been told to stay home if they aren't feeling well. If a staff member becomes unwell at work, a process is in place to isolate them and arrange for them to be sent home to receive medical attention. Staff presenting with flu-like symptoms will be required to self-isolate Alcohol based hand sanitiser is also available in all staff areas and service points. Staff meetings are held over video link and information sent by email where possible. Break times (if applicable) are staggered to minimise the number of staff using break room at one time.
Customer aggression	Physical or psychological injury to staff.	Moderate, customers may become frustrated by new requirements	Moderate, There is extensive communication on all new requirements.	There is always a manager rostered on to assist with customer complaints. PPE will be made available to security staff in the event they may need to come within close contact of a customer. Processes are in place to ban abusive and violent customers from the venue or call police.
Persistent use of hand sanitiser	Dermatitis	Moderate, many staff will not have used hand sanitiser regularly before	Moderate, affected individuals may have a significant reaction	Staff are encouraged to wash hands with soap and water for 20 secs where possible as an alternative to hand sanitiser in non-medical situations
Persistent use of latex gloves	New or aggravated latex sensitivity	Low, most gloves will not be latex based	Moderate, affected individuals may have a significant reaction	Staff are provided with non-latex gloves or remove gloves when not necessary.

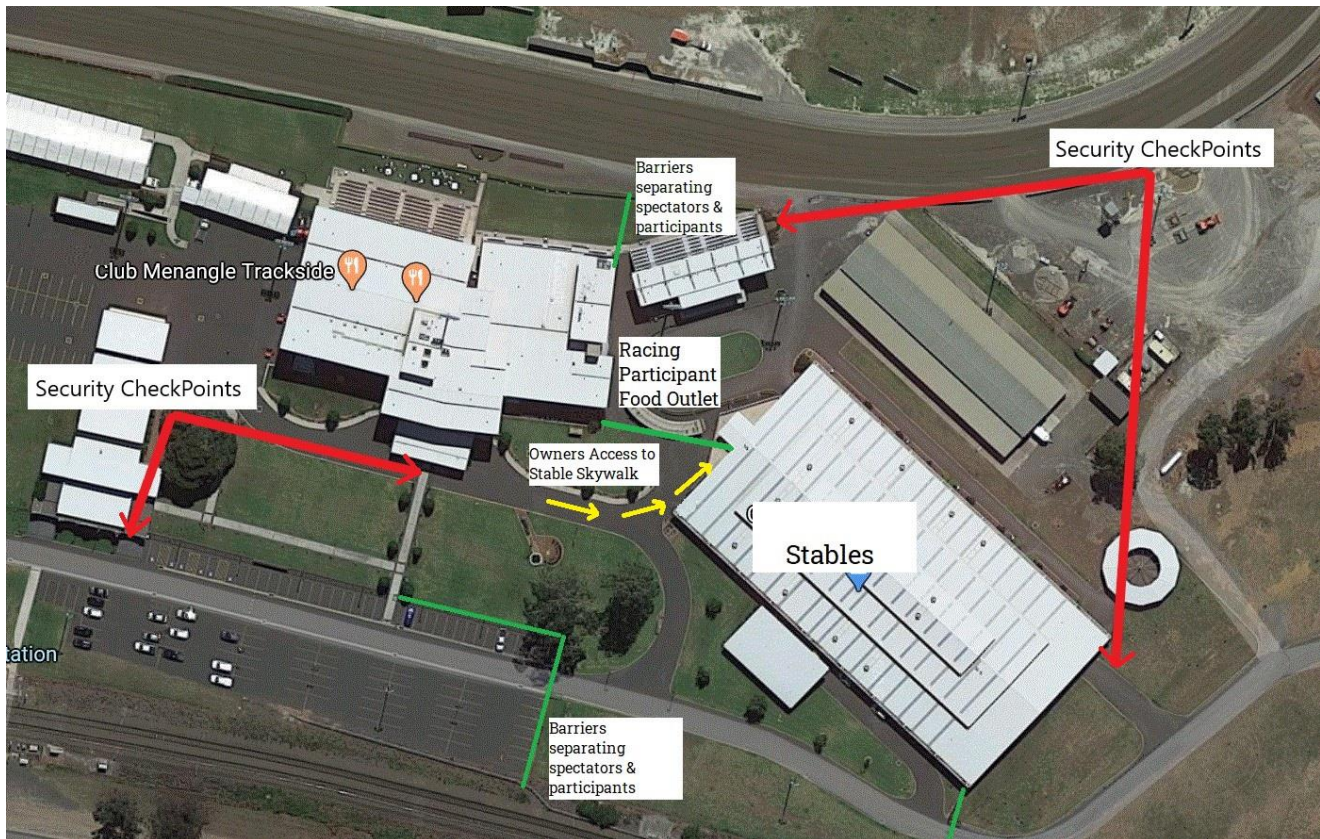
Separation of Racing Participants and Spectators

Figure 3. Entry to Premises



Racing Participants and Spectators will be separated before the Club Menangle Admin building. Racing participants will travel around the back of the main track to their car park at the rear of the stable area. Spectators will continue to the main carpark

Figure 4. Restriction of movement in the venue



Security Checkpoints at the entry for both the spectator and participant areas will screen entrants to ensure they are pre-booked or entitled to attend the meeting.

Security will also be on the frontline to screen any entrants exhibiting flu-like symptoms. All participants will be checked in at the stable entry.

Security checkpoints will have additional staff to prevent crowding. Hand sanitizer will be available in the event of bag checks being required. They will also prevent crowding on entry to the premises.

As of February 20th 2021, once participants and spectators are checked they will be able to move between the stables and spectating areas providing they comply with the correct Harness Racing NSW accreditation.

Keeping Staff Safe:

Exclusion

Most importantly, if any staff are experiencing flu-like symptoms (such as sore throat, cold, cough, aches, or shortness of breath) they will not be permitted to work, self-isolate for 14 days pending the results of a test for COVID-19.

Any staff who have visited a known hotspot in the previous 14 days will not be permitted to work.

Club Menangle also promotes the use of the COVIDSafe app and the benefits of the app to support contact tracing if required.

Staff are aware of leave entitlements should they be required to self-isolate.

Staff Training

All staff have completed the Australian Government Department of Health Infection Control COVID-19 Certificate.

Further training will be provided to all staff to comply with the below areas of control:

Physical distancing

Physical distancing is important because COVID-19 is most likely to spread through close contact with a person who has a confirmed infection. Physical distancing means keeping people apart.

Currently, this means keeping a distance of at least 1.5 metres between people.

The likelihood of interactions causing the spread of COVID-19 is low if physical distancing advice and good hygiene are followed as the virus is unlikely to be spread if face-to-face interactions are limited to less than 15 minutes and close proximity interactions are limited to 2 hours.

Club Menangle Trackside staff physical distancing:

- Customer capacity limits
- Use of PPE gloves and masks
- Table service only for food and beverage
- Encourage contactless payments

Masks

Effective 17 May 2021:

Masks will no longer be compulsory on public transport or for front-of-house hospitality staff.

Workstations

Where reasonably practical, staff will maintain 1.5 metres physical distancing at all times (including at meal breaks) and workers will be assigned specific workstations.

Front of house workers can collect food without entering the food preparation area.

Start times

Where reasonably practical, start times and breaks for staff members will be staggered to minimise the risk of close contact.

Deliveries

Contact free delivery and invoicing of stock is being utilized wherever possible

Physical barriers

Bollards will be used to separate customers and staff around service and dining areas

Handwashing and hygiene

COVID-19 is most likely spread from person to person through:

- Direct contact with a person while they are infectious
- Contact with droplets when a person with a confirmed infection coughs or sneezes
- Touching objects or surfaces that are contaminated by droplets coughed or sneezed from a person with a confirmed diagnosis

Good hygiene is necessary to stop the spread. This means:

- frequent hand washing with soap or hand sanitising, including before and after you eat and after going to the bathroom
- limiting contact with others, including through shaking hands
- stop touching your eyes, nose and face
- covering your mouths while coughing or sneezing with a clean tissue or your elbow
- putting used tissues straight into the bin.

If hand sanitiser is unavailable, workers will be regularly given the opportunity to wash their hands with soap for 20-30 seconds.

This will occur after a worker has had contact with a customer, as well as after cash transactions.

It is particularly important workers sanitise or wash their hands before or after touching their face.

Signage and Posters

Signs and posters are placed around the workplace to remind workers and others of the risks of COVID-19 and the measures that are necessary to stop its spread.

This includes posters on what is COVID-19 and how we can stop it spreading, how to wash your hands and the physical distancing requirements.

Keeping Customers Safe:

Exclusion

Signage at entry will instruct members of requirements and notify them that anyone presenting with flu-like symptoms will not be permitted entry.

Customers who have visited a hotspot in the previous 14 days will not be permitted entry.

Entry to Premises

Conditions of entry will be clearly displayed on public platforms, including on the website, social media platforms and at the venue entrance

Entry will be via a single point assisting with total venue capacity control. Reception staff will be able to fully brief customers on new requirements for service and point them to their table.

All patrons will be required to record their attendance through the Service NSW app via the venue specific QR code. For customers who do not have a mobile phone reception staff will upload their details to the online form.

The reception desk is a high touch area and will be cleaned by staff between each customer interaction.

In the event of possible queuing to sign-in floor markings will denote physical distancing requirements

Masks

Masks are not currently required.

Live Music

All live music performances will be in external areas in line with current restrictions on internal areas.

Crowd Control

All social distancing requirements and practices endorsed by this plan will be monitored by the designated COVIDSafe marshal.

There will be a COVIDSafe marshal rostered for all trading periods, they will be distinguishable by wearing a high-visibility vest.

All directions of the COVIDSafe marshal must be followed, guests who cannot follow these directions will be asked to leave the venue.

Physical distancing

Furniture layout has been modified to encourage distancing within groups who are dining together. There is also adequate distance between different dining groups in the dining area.

Gaming

Both the internal and external gaming areas will be operational.

Machines will be cleaned by staff between each customer interaction and hand sanitiser will be made available in the gaming area.

Food & Beverage Service

Table service will be encouraged for all food & beverage consumption to limit the number of customers approaching service areas.

Guests are permitted to stand while consuming beverages.

Staff will wear gloves for food & beverage delivery.

Contactless payments are encouraged via portable terminals.

Customers will receive individually packaged cutlery for their meal. Non-disposable cutlery is washed using a commercial grade dishwasher.

Where possible packaged beverages will be sold in lieu of using glass ware.

Menus will be available either digitally via QR code or physically via single use paper.

Children's play areas

The external children's play area will be open and cleaned regularly.

Signage and Posters

Signs and posters are placed at the entry and in the bathrooms round to remind guests of the risks of COVID-19 and the measures that are necessary to stop its spread. This includes posters on what is COVID-19 and how we can stop it spreading, how to wash your hands and the physical distancing requirements.

Floor markings will be placed in all areas of possible queuing to illustrate distancing requirements

Cleaning & Hygiene

Hand sanitising stations are available for customers at the entrance to the venue, entrance into each dining room and in the bathrooms. All surfaces will be thoroughly cleaned before each service.

High touch points will be cleaned disinfected by staff between each customer interaction, including:

- Tables and Chairs in dining areas
- Reception desk and sign in terminals
- EFTPOS terminals/Gaming machines/EBTs/ATMs
- Handrails

Disinfectant solutions will be maintained at an appropriate strength and used in accordance with the manufacturers' instructions

Strategy for Dealing with Potential Cases

In the event of a potential COVID-19 case Club Menangle will be following the guidelines set out by Safe Work Australia:

swa.gov.au/coronavirus

updated: 29 April 2020

COVID-19 at the workplace

You are not expected, and should not try, to diagnose people. However, you have a work health and safety duty to minimise the risk of workers and others in the workplace being exposed to COVID-19, so far as reasonably practicable.

If you reasonably suspect someone could have the virus, or has been exposed, this creates a health risk at your workplace, and you will need to follow the steps below.

The person you are concerned about is at the workplace



1. ISOLATE

Prevent the spread. Isolate the person from others and provide a disposable surgical mask, if available, for the person to wear.



2. SEEK ADVICE

Call your state or territory helpline. Follow advice of public health officials.



3. TRANSPORT

Ensure the person has transport to their home or to a medical facility.



4. CLEAN

Clean and disinfect the areas where the person and close contacts have been. Do not use those areas until this process is complete. Use PPE when cleaning.



5. IDENTIFY & INFORM

Consider who the person has had close contact with. If instructed by public health officials, tell close contacts they may have been exposed and follow advice on quarantine requirements.



6. REVIEW

Review risk management controls relating to COVID-19 and review whether work may need to change. Consult workers on WHS issues.

The person you are concerned about was recently at the workplace



1. SEEK ADVICE

Call your state or territory helpline. Follow advice of public health officials.



2. IDENTIFY & INFORM

Identify who at the workplace had close contact with the affected person. If instructed by public health officials, tell close contacts they may have been exposed and follow advice on quarantine requirements.



3. CLEAN

Clean and disinfect the areas where the person and their close contacts have been. Do not use those areas until this process is complete. Use PPE when cleaning.



4. REVIEW

Review risk management controls relating to COVID-19 and review whether work may need to change. Consult workers on WHS issues.

If anything is unclear, see detailed guidance on the Safe Work Australia Website

Remember:

- > There is not an automatic WHS requirement to close down an entire workplace, particularly if the person infected, or suspected to be infected, has only visited parts of the workplace.
- > Workers assisting a potentially infectious person should have appropriate PPE and follow hand hygiene procedures.
- > Consult with workers and allow them to raise concerns.
- > Do you need to notify your [WHS regulator](#)? See our [Incident Notification fact sheet](#).
- > Comply with privacy obligations. See [guidance from the OAIC](#).
- > Follow the advice of health officials at all times.

State and territory health department helplines:

New South Wales
1300 066 055

Queensland
13 432 584

Victoria
1800 675 398

South Australia
1300 232 272

Western Australia
(08) 6373 2222

Tasmania
1800 671 738

Australian Capital Territory
(02) 5124 9213

Northern Territory
(08) 8922 8044



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Review

This plan and its guidelines will be reviewed regularly and following each government announcement.

Following any review, modifications will be listed in the revision history.

Any modifications to the plan will be communicated to staff.

Copies of the plan available on the website and at the venue will also be updated in the event of any modification.